

Training health evaluators: from training to evaluative practice

External quality assessment is a central tool for the continuous improvement of healthcare organizations. In this context, ITAES presents a training program aimed at professionalizing the role of evaluator, based on the Diploma in Quality Assessment of Healthcare Organizations, developed in conjunction with UCASAL. The program posits that evaluator training cannot be limited to content on quality and accreditation, but must integrate technical knowledge, methodological tools, and interpersonal skills. The Diploma program articulates quality principles, process management, external assessment methodologies, patient safety, and the evaluator's role. Successful completion of the program enables further professional validation opportunities, including practical assignments, interviews, and field observations. Experience has shown that evaluator training requires progressive pathways, early incorporation of evaluative practice, and validation of competencies in real-world contexts. It is concluded that professionalizing the evaluator role requires comprehensive models that integrate training, practice, and continuous evaluation